

## **EQUIPMENT SAFETY RECALL QUARTERLY REPORT INFORMATION<sup>1</sup>**

Required per 49 CFR Part 573.6

Report Date: **January 30, 2015**

Calendar Quarter: **4th Quarter 2014**

**Safety Recall Quarterly Report from October 1, 2014 through December 31, 2014**

Manufacturer: **Extang Corporation (“Extang”)**

Report Author: **Steve Kelley  
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Recall Subject: **Aftermarket Truck Bed Cover**

1. NHTSA Safety Recall Campaign Number: **13E-066**  
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: **None**
2. (a) The date notification to purchasers began:

Distributors & E-tailers	<b>12/6/2013</b>
Retail Outlets & Jobbers	<b>01/21/2014</b>
Consumers	<b>01/21/2014</b>

  
(b) The date notification to purchasers was completed: **Notification continues as Extang receives additional vehicle owner information from its distributors and jobbers:**  
  

**4,966 Owners Identified**  
**969 Owners Responded and Claim in Process**  
**41 Owner Information Outstanding<sup>2</sup>**  
**8,726 Owner Information Unavailable At This Time<sup>3</sup>**
3. The Total Number of Items of Equipment Involved: **14,204**  
  
Number of Items Returned from Inventory or Remedied Prior to Sale: **467**
4. (a) Total Number Inspected & Remedied: **1,930 Remedied**  
**587 Remedy in Process<sup>4</sup>**

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<sup>1</sup> This report is being submitted to the recall portal for 13E-066, which contains additional information about the recall remedy program being administered by Extang Corporation.

<sup>2</sup> Includes owner records sent by jobbers that only contain the owner's name and no contact information.

<sup>3</sup> Includes owner records that jobbers report are unavailable and also owner records attributed to sales to jobbers that have either not yet responded to requests for owner information or are believed to no longer be in business.

(b) Total Number Inspected & NOT REQUIRING REMEDY: **0**

5. Items Determined to be Unreachable:

Total Number Exported: **4**

Total Number Stolen: **0**

Total Number Scrapped: **0**

Total Number Unable to Notify: **8,726 -- Owner Information Unavailable At This Time**

Total Number Otherwise Unreachable: **0**

Describe Other:

- **3,344 Owner Letters Mailed (1st mailing)**
- **1,613 Owners contacted by phone, which was the only contact information that was available for these owners.**
- **9 owners contacted by email, which was the only contact information that was available for these owners.**
- **1,153 owners contacted two (2) times by using one or a combination of the following communication methods (mail, phone, email)**
- **673 owners contacted three (3) times by using one or a combination of the following communication methods (mail, phone, email)**
- **198 owners contacted four (4) times by using one or a combination of the following communication methods (mail, phone, email)**
- **338 owners contacted five (5) times by using one or a combination of the following communication methods (mail, phone, email)**
- **935 owners contacted six (6) times by using one or a combination of the following communication methods (mail, phone, email)**
- **324 owners contacted six (7) times by using one or a combination of the following communication methods (mail, phone, email)**

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<sup>4</sup> Repair kits shipped to assigned dealer for installations.